



Refund and Cancellation Policy: The information below sets forth the Refund and Cancellation policy for:

Xclusive IDCs & GoPRO – Leo Saldunbides PADI Course Director & our partner Dive Centers worldwide.

We understand that occasionally some problems could happen to everyone, so we open our refund policy to the public to avoid misunderstandings.

IDC training – GoPRO courses – Recreational Diving courses:

- **Cancellations more than 30 days from to course starting date**
 - Refund 100% minus payment charge*
 - IDC materials ARE NOT REFUNDABLE in ANY circumstance!
- **Cancellations 29 to 11 days to course starting date**
 - Refund 50% minus payment charge* (If you have another candidate to replace you, a 100% refund applies)
 - Reschedule training WITHOUT extra charges.
 - IDC materials ARE NOT REFUNDABLE in ANY circumstance!
- **Cancellations 10 days or less from to course starting date**
 - NO CASH refund is given.
 - Cancellations to illness or any medical condition require a written and signed MEDICAL STATEMENT by a physician (CAN NOT be the candidate if a physician), in this case, we will reschedule your training without extra charge. If rescheduling is not possible at the time, we will give the candidate a voucher valid for 2 consecutive years.
 - We strongly recommend you purchase a TRAVEL CANCELLATION INSURANCE, so in case of a medical condition, you will be refunded.
 - IDC materials ARE NOT REFUNDABLE at ANY circumstance!
- **Cancellations WITHOUT notice / NO SHOWS**
 - NO REFUND. Reschedule under a charge of **10%***
- IDC materials ARE NOT REFUNDABLE in ANY circumstance!

1- Booking POLICY:

1.1 Payment of a minimum of **50 % of the total amount of training fees AND Required materials fees**

- For IDC Training & GoPRO courses: **FULL due payment tuition MUST** be paid **10 days** before the course starting date.
- Cancellations done by our DIVE CENTER PARTNERS and/or – *Course Director Leo Saldunbides* for any reason: **FULL refund will be given.**
- *Cancellation due to illness (written medical statement required by a physician) **while taking the course, NO REFUND will be given.** We will reschedule the remaining course modules for a later date or OTHER course dates, valid for 12 months from the last completed section.
- ***The required materials DM – IDC – EFRI ARE NOT REFUNDABLE under ANY CIRCUMSTANCES.***

****10% charges apply***